

Bank that cares..

The bank believes that Defence pensioners after putting in service at difficult terrains has earned a right to be served with honour

PENSIONERS' FRIENDLY INITIATIVES EXCLUSIVELY FOR ARMED FORCES.

- ✿ **PNB is the First Bank to:-**
 - revise pension under **One Rank One Pension**;
 - implement **e-PPO with Ministry of Defence**;
 - integrate **Digital Life Certificate at all branches** where pensioners from any bank can submit digital Life Certificate
- ✿ Bank is ready to implement **revision under 7th Pay Commission**;
- ✿ Set up a **OROP Review Cell** with mail id hogbdpension@pnb.co.in where mail may be sent by any defence pensioner not satisfied with OROP Revision;
- ✿ Set up **Veterans Facilitation Centre cum e-lobby** at the **office of Directorate of Indian Army Veterans (DiAV)**, Delhi Cantt. We are also going to open a Financial Counselling Centre at the same location;
- ✿ Bank is in the process of **setting up of CPPC at Allahabad** exclusively for pensioners of Indian Army.
- ✿ Created **CPPC Cell at Navy Mumbai office** to facilitate Navy pensioners. It has separate mail id navypension@pnb.co.in where navy pensioners can post their grievances/ queries;
- ✿ **Separate e-mail IDs** created for **Army and AirForce** pensioners armypension@pnb.co.in and airforcepension@pnb.co.in
- ✿ Actively participated in all **Defence Pension Adalats** organised by PCDA for immediate resolution of pensioners' grievances.
- ✿ **Special processing for commutation & gratuity** between 8-10th every month so that Defence pensioners get terminal due immediately after discharge;
- ✿ Exclusive benefits in Defence Saving accounts under **PNB Rakshak Scheme**;
- ✿ Bifurcated details of pension in Pass Book;
- ✿ Multiple pension processing for immediate release of Commutation & Gratuity and DR arrears;
- ✿ Automatic release of additional pension and restoration of commutation;
- ✿ SMS alert in October every year to submit Life Certificate in November;
- ✿ Immediate start of pension where Letter of Undertaking received with PPO;
- ✿ Collect LC from home/ hospital in case of infirm, weak and handicapped pensioners;

